

STATEMENT ON WITHDRAWAL FROM A DISTANCE PURCHASE AGREEMENT

To be filled in by the customer: (mandatory fields)	I hereby announce that I am withdrawing from the agreement for the sale of the following goods:
	<ol style="list-style-type: none">1.2.3.4.5.

Order number: (mandatory field)	
Date of purchase: (mandatory field)	
Date of goods receipt: (mandatory field)	

Name and surname of the buyer: (mandatory field)	
Phone number (mob/fix): (mandatory field)	
Customer address: (mandatory field)	

Bank name: (mandatory field)	
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Bank account number: (mandatory field)	
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Reason for return of goods:	
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Date of filling out the form: (mandatory field)	
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Customer's signature: (mandatory field)	
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Note: Be sure to take a CERTIFICATE from the courier service that you have delivered the package, otherwise we are not responsible for it.

Obligation of the customer who withdraws from the purchase:

Pack and secure the goods properly and with all labels/declarations.

You send the goods to the following address:

EUCOM Ltd. production, trade and services company

11070 New Belgrade, Milutin Milankovic 25v

By filling in and sending the Statement on withdrawal from the distance sales agreement, the consumer confirmed under full material and criminal responsibility that he fully agrees to enter his personal data, in accordance with the Law on Data Protection ("Official Gazette of RS", No. 87/2018).

Withdrawal from a distance agreement

We would like to inform you that according to the Law on Consumer Protection (Official Gazette of RS, no. 62/2014, 6/2016 and 44/2018) purchases made via our sales website <https://www.cu-blue-lamps.rs> is considered distance selling.

The consumer has the right to withdraw from the distance agreement, or from goods purchased via the website www.cu-blue-lamps.rs, by signing a statement of withdrawal from the distance agreement.

A statement of withdrawal from the distance agreement is delivered to the consumer with the purchased goods.

The statement of withdrawal in the case of the distance agreement will be timely if it is sent to the seller by courier service to the address EUCOM Ltd. production, trade and services company, Milutin Milankovic 25v, 11070 New Belgrade, Serbia within 14 days from the date of receipt of the goods.

By unilaterally terminating the agreement, the consumer is released from contractual obligations, except for the direct costs of returning the goods.

The price of the goods will be returned to the consumer after the goods are returned to the seller from where the goods were sent to the consumer within 15 days from the day of receipt of the goods. In the case that the product returned to the seller is damaged or used, the consumer is solely responsible and the seller will refuse to return the money, and the product will be returned to the consumer at his expense. The consumer is solely responsible for the decreased value of the goods resulting from the use of the goods or the handling of the goods in a way that is not adequate, ie exceeds what is necessary to establish the nature, characteristics and functionality of the goods.

When returning the goods, it is obligatory to return them in the original packaging as received after delivery, which must not be damaged.

The costs of returning the goods and money are borne exclusively by the consumer, except in cases when the consumer receives the wrong product from the seller.

WITHDRAWAL FROM PURCHASE, STEPS:

See the instructions on the website (withdrawal of the distance agreement):

1. Fill in the form Statement on withdrawal from the distance sales agreement on the site or which you received with the purchased goods;
2. You pack a legibly completed Statement on withdrawal with all the correct information together with the item you are returning;
3. You contact the DExpress courier service on the phone number +38111 33 133 33 to inform them to come and pick up the package from you and you bear the costs of returning the product;
4. On the packed and secured package that you return, please enter the address:

EUCOM Ltd. production, trade and services company

Milutin Milankovic 25v, 11070 New Belgrade

Serbia

If the procedure of withdrawals from purchase is not followed, we are not responsible for your package.