

Method and terms of delivery

We deliver the ordered products by the courier service only on the territory of the Republic of Serbia, to the address left when ordering for the delivery of the ordered products.

Delivery time

After confirmation, your order enters the processing status where is determined whether the requested product is available. After processing the order, an order notification will be sent to your e-mail address. If EUCOM Ltd. production, trade and services company is not able to deliver all the ordered products, the available of the selected products will be delivered, about which you will be informed by e-mail. The deadline for submitting the order is 2 working days.

Picking up the shipment

Couriers of the delivery service bring the shipment to the delivery address on working days in the period from 8 am to 6 pm and please ensure that during that period there is a person at your address who can pick up the shipment. When picking up the shipment, it is necessary to visually inspect the package so that there is no visible damage. If you notice that the transport box is significantly damaged and suspect that the product may be damaged, please refuse to accept the shipment and immediately notify us on +381 65 291 21 85. If the shipment is seemingly undamaged, feel free to pick up the shipment and sign the courier address form.

Shipping Price

According to the valid price list of the D Express service.

Note: By confirming the order, clicking on the CONFIRM ORDER button, you agree to the terms of delivery.